

125 W 3rd Street Rutherfordton, NC 28139 (828)287-6000 Phone (828)287-6179 Fax

REVENUE/TAX OFFICE CLOSURE PUBLIC SERVICE ANNOUNCEMENT

THIS OFFICE IS TEMPORARILY CLOSED FOR CLEANING FOLLOWING A CONFIRMED CASE OF COVID-19.

County officials, coordinating with Health personnel, responded immediately and have taken all appropriate actions to minimize the risk of transmission. Appropriate sanitation of the department/facility is being performed.

We will continue to monitor our email addresses below for questions regarding property tax questions. Please be patient for a response as we are not in our office and may not have immediate access to data to answer your question.

<u>EMAIL:</u> <u>Collections@rutherfordcountync.gov</u> for Billing and Payment Questions

Assessor@rutherfordcountync.gov for Real Property Value and general questions.

WEBSITE:

https://www.rutherfordcountync.gov/departments/revenue_department_tax_administrator/index.php.

For your convenience you may continue to make tax payments:

Here are options to make your payment without coming into the office.

- To avoid additional fees: YOU CAN MAIL YOUR PAYMENT TO 125 W 3rd St, Rutherfordton NC, 28139
- 2. OR YOU CAN PUT YOUR PAYMENT IN THE DROP BOX TO THE RIGHT outside the tax office doors. DO NOT PUT CASH IN DROP BOX. Be sure to date your check or money order and write your contact information such as name, phone number, mailing address on the envelope.
- 3. We accept payment by credit/debit card for small convenience fee** or by Echeck for flat \$1.50 fee. **Fee is same even if paid inside the tax office**
- 4. You can pay online atwww.rutherfordcountync.gov/tax_search
- 5. Or by phone at 1-888-564-3647. ONLY ENTER BILL #, nothing after "-"and NO leading zeros in bill number.

And above all, take the necessary precautions to keep you and your neighbors safe.